

Mr Siew Ah Tak

(1948)

Accession number: C15010

Track Number: C15010_0001, C15010_0002, C15010_0003, C15010_0004, C15010_0005,
C15010_0006, C15010_0007, C15010_0008, C15010_0009, C15010_0010,
C15010_0011, C15010_0012, C15010_0013

Duration: 06:52:18

Language/Dialect: Si Hui/Chinese

Track: C15010_0001	Time frame: 00:00:00 - 00:09:57
<p>Synopsis:</p> <p>1948年在檳城出世。家庭成員的背景。父親在27歲到南洋後的職業。父親如何踏入鐘表行業。父親於1942在檳榔律創業。檳榔律店舖的位置。</p>	
Track: C15010_0001	Time frame: 00:09:57 - 00:19:57
<p>Synopsis:</p> <p>檳榔律店舖內的其他分租業者。小時候鮮少到檳榔律店舖的原因。受訪者的教育背景。解釋麗澤學校分成A, B, C校的原因。1967年於鐘靈中學畢業以後，原本打算到台灣深造，後來決定留下幫忙父親的鐘表生意。踏入鐘表行業的心情。</p>	
Track: C15010_0001	Time frame: 00:19:57 - 00:31:03
<p>Synopsis:</p> <p>描述1968年踏入鐘表行業時，父親店舖的所在位置。父親在1957年把店舖從檳榔律搬到新街的原因。形容新街在自由港時代非常熱鬧。描述新街店舖的構造和建築材料。提及在1985年店舖內的裝潢工作。</p>	

Track: C15010_0002	Time frame: 00:00:00 - 00:09:57
<p>Synopsis:</p> <p>继续提及新街店铺内的装潢工作。描述店铺的前租客。店铺名字的含义。阐述店铺所使用的门的变化。提及大约 1960 年时，与毗邻的金铺在安装新门方面意见不同，因此形成一边是铁闸门，一边是板门的有趣现象。</p>	
Track: C15010_0002	Time frame: 00:09:57 - 00:20:05
<p>Synopsis:</p> <p>解释金铺不愿意换成铁闸门的原因。描述刚入行的时候，教导他这门手艺的师兄。阐述学艺的步骤详情。</p>	
Track: C15010_0002	Time frame: 00:20:05 - 00:31:03
<p>Synopsis:</p> <p>解释学习基本功对修理手表有什么帮助。继续阐述学艺的步骤详情。分享在修理钟表上的心得。描述在找不到适合的弹簧时，如何制造出形状合适的弹簧。</p>	
Track: C15010_0003	Time frame: 00:00:00 - 00:10:00
<p>Synopsis:</p> <p>解释后来比较少修理钟表的原因。遇到钟表的发条断了时，以前和现在的处理方式。除了向师兄请教以外，其他学习修理钟表的管道。认为修理手表最难掌握的是换机芯。解释钟表准确运作的原理。如何更换钟表的机芯。如何得知钟表在行走时没有脱位。</p>	
Track: C15010_0003	Time frame: 00:10:00 - 00:20:02
<p>Synopsis:</p> <p>如何调整手表的精度。比较瑞士修理钟表的方式和这里的不同。学艺期间的薪金和当时的心情。阐述学艺期间的日常生活。</p>	

Track: C15010_0003	Time frame: 00:20:02 - 00:31:03
<p>Synopsis:</p> <p>认为从学艺开始到能够独当一面需要大约十年的时间。描述与哥哥接手生意后所收过的学徒。零件批发的详情，包括如何开始零件批发、批发的原因以及顾客。</p>	
Track: C15010_0004	Time frame: 00:00:00 - 00:09:58
<p>Synopsis:</p> <p>描述到超级市场去收集需要维修的手表，交给店里的员工修理。超级市场的名字。在店铺里存放零件的地方。店铺内的家具摆放。提及最昌盛时期店内共有七位员工。1980年代没有再往外兜售零件，改为留守店内经营零件批发的原因。描述槟城第一间百货公司。提及辉煌时期新街的钟表店铺数量。一只手表的零件数量。</p>	
Track: C15010_0004	Time frame: 00:09:58 - 00:20:00
<p>Synopsis:</p> <p>介绍一些手表内的零件。最畅销的钟表零件。机芯损坏的原因。阐述1970年左右所购买的测表机。介绍维修钟表的镊子。</p>	
Track: C15010_0004	Time frame: 00:20:00 - 00:30:00
<p>Synopsis:</p> <p>继续介绍维修钟表所使用的镊子。讲解如何打开劳力士蚝式表壳的手表。解释另一种利用泵打开表壳的方式。描述曾经接到需要特别工具打开的浪琴手表，因此劝告该名顾客把手表送回原厂。机械表和自动表的差别。</p>	
Track: C15010_0004	Time frame: 00:30:00 - 00:37:02
<p>Synopsis:</p> <p>为何机械表的准确度会比较低。机械表和电子表的优点和缺点。描述放大镜的作用和度数。经营钟表生意时休息的天数。休息天的消遣活动。</p>	

Track: C15010_0005	Time frame: 00:00:00 - 00:10:00
<p>Synopsis:</p> <p>形容钟表业的黄金时期是在 70 至 90 年代。新街的热闹情景。提及新街的洋货店许多都设有钟表店，与威省及北马一代的店铺形式不同。70 年代至 90 年代购买手表的顾客的口味。描述 1970 年左右生意最旺的时候，需要提前，甚至拿牌子排队买货。曾经打算在光大设立分店，但是没有成功的原因。提及一起分租新街店铺的金铺业主。</p>	
Track: C15010_0005	Time frame: 00:10:00 - 00:19:56
<p>Synopsis:</p> <p>继续描述一起分租新街店铺的金铺业主。1957 年父亲租下这间店铺时的租金。租金的涨幅。店里所售卖的日本手表。精工(Seiko)手表什么时候广为人知。店里所售卖的瑞士手表。比较日本手表和瑞士手表的售价。描述日本手表如何在钟表业里分一杯羹。</p>	
Track: C15010_0005	Time frame: 00:19:56 - 00:31:03
<p>Synopsis:</p> <p>继续描述日本手表如何在钟表业里抢一杯羹。瑞士手表价格比较高的原因。日本表和瑞士表分别的强项。影响机械表运作的因素，以及如何调整机械表的准确度。电子表内部零件的演变。</p>	
Track: C15010_0006	Time frame: 00:00:00 - 00:09:59
<p>Synopsis:</p> <p>石英(quartz)如何影响手表的准确度。石英手表刚推出市场时的售价。本身所选择佩戴的手表以及原因。介绍苏联手表。苏联表的特点。德国表的特点。</p>	
Track: C15010_0006	Time frame: 00:09:59 - 00:20:02
<p>Synopsis:</p> <p>日本钟与德国钟的价钱差异。德国钟的特点。德国钟的价格。谈及家里所使用的德国钟。解释为何修理机械表时需要使用防磁的工具。机械表的保养工作。</p>	

Track: C15010_0006	Time frame: 00:20:02 - 00:31:03
<p>Synopsis:</p> <p>阐述为何机械表需要保养。感叹许多人不懂得保养手表，总是等到坏了才来修理。描述学艺时所练习的磨铁钉功夫如何运用在维修机械表上。机械表的油的种类。如何决定使用哪一种油。</p>	
Track: C15010_0007	Time frame: 00:00:00 - 00:09:58
<p>Synopsis:</p> <p>为何更换机油时不能下太多的油。如何得知是否下油太多。为何直接更换零件会比焊接好。描述如何加长父亲留下来的 Patek Philippe 表链。起初入行时，更换机械表机油的价格。如今更换机油涨价的原因。</p>	
Track: C15010_0007	Time frame: 00:09:58 - 00:19:58
<p>Synopsis:</p> <p>钟表维修业会慢慢没落的原因。认为有意往钟表维修业发展的年轻人应该向国际发展。维修手表以前和现在的价钱。分享顾客的心态。描述钟表业辉煌时期时，向超级市场收集需维修手表的工作情形。</p>	
Track: C15010_0007	Time frame: 00:19:58 - 00:31:03
<p>Synopsis:</p> <p>1960 及 1970 年代多数机械表损坏的原因。零件批发方面所需注意的事项。形容零件批发的利润很高。做零件批发的原因。开始做零件批发时的步骤。为何在买卖零件时选择用现金交易，而不是记账服务。</p>	
Track: C15010_0008	Time frame: 00:00:00 - 00:10:04
<p>Synopsis:</p> <p>描述在零件批发中所使用的目录。提及有一次拜托朋友到新加坡买零件，但是买错了，直到现在都没有用到有关零件。描述在批发精工表的零件时，面对货源短缺的问题，因此直接到新加坡与精工的总经理接洽，解决问题。粒状胶和片状胶的差别。</p>	

Track: C15010_0008	Time frame: 00:10:04 - 00:19:58
<p>Synopsis:</p> <p>提及每个钟表品牌都有专属的零件，因此不可能偷换其他品牌的零件。零件批发的顾客。描述星期五的忙碌情景及原因。认为从事零件批发需要具备好的记忆力。提及槟城第一间超级市场——槟榔。</p>	
Track: C15010_0008	Time frame: 00:19:58 - 00:31:03
<p>Synopsis:</p> <p>描述槟榔超级市场的生意很旺。比较超级市场以及外面钟表铺的定价系统。男子和女子买手表的习惯。分享本身的定价系统。描述一名外国人到店铺里买闹钟。如何决定提供多长的保证期。描述在 1981 年手表豁免入口税后所面对的一种正版手表以低廉价格流入市场的奇怪现象。</p>	
Track: C15010_0009	Time frame: 00:00:00 - 00:10:00
<p>Synopsis:</p> <p>继续描述正版手表以低廉价格流入市场的奇怪现象。如何减少廉价正版手表的冲击。称赞精工公司在处理“寄生”手表方面的手法。</p>	
Track: C15010_0009	Time frame: 00:10:00 - 00:20:05
<p>Synopsis:</p> <p>揣测自由港取消后，钟表在 1981 年再次免税的原因。如今大多顾客的喜好。比较现在与 70 年代至 90 年代，随着父母前来购买手表的孩子在购表上的态度。提及钟表黄金时期最先进的是码表。描述一些在父亲做钟表时代就开始光顾其店铺直到现在的老顾客。</p>	
Track: C15010_0009	Time frame: 00:20:05 - 00:30:01
<p>Synopsis:</p> <p>描述父亲和老顾客认识的过程。在辉煌时期，由于泰国游客的关系，许多人学会讲泰语。与本地顾客沟通的语言。如何与其他钟表店分庭抗礼。为何在辉煌时期，鲜少有钟表店提供维修服务。与其他只是售卖钟表，没有提供维修服务的店铺的差别。</p>	

Track: C15010_0009	Time frame: 00:30:01 - 00:35:09
<p>Synopsis:</p> <p>描述有些顾客偏好唯一、独特的手表。阐述香港的老板如何成功打造 25 hours 这个手表品牌。</p>	
Track: C15010_0010	Time frame: 00:00:00 - 00:10:00
<p>Synopsis:</p> <p>认为钟表业在 2000 年开始没落。新街没落后的情况。新街钟表店目前的数量。新街没落以后，钟表店顾客群上的改变。如何在生意上作出调整。如今的日常生活。</p>	
Track: C15010_0010	Time frame: 00:10:00 - 00:20:00
<p>Synopsis:</p> <p>继续描述如今的日常生活。谈及现在部分年轻人购买手表的心态。当电子表开始兴起，机械表渐渐不受欢迎时，为何仍然保留机械表。电子表比起机械表的优势。</p>	
Track: C15010_0010	Time frame: 00:20:00 - 00:31:03
<p>Synopsis:</p> <p>解释电子表比较便宜的原因。描述顾客的心态，以及如何根据手表的价格收取维修费。零件将会越来越贵的原因。</p>	
Track: C15010_0011	Time frame: 00:00:0 - 00:10:00
<p>Synopsis:</p> <p>描述在 20 多年前，店里曾经收到一个品牌为 Patek Philippe 的名贵手表。加入檳城钟鏢同业会的年份。比较加入公会初期以及现在的收取会员的标准。描述 1978 年钟表公会所举办的第三届“亚洲钟表促进研讨会”的情况。提及现在我国的钟表行业同样面对钟表师傅人数萎缩问题，一些钟表公司所采取的解决方案。</p>	

Track: C15010_0011	Time frame: 00:10:00 - 00:20:00
<p>Synopsis:</p> <p>继续描述 1978 年钟表公会所举办的第三届“亚洲钟表促进研讨会”的情况。描述钟表公会成立初期的活动。以前和现在的会所位置。会所的收入。描述会所的书记从年轻做到老。提及公会在早前有在 4 月 8 日这一天庆祝师傅诞，后来取消庆典的原因。</p>	
Track: C15010_0011	Time frame: 00:20:00 - 00:31:03
<p>Synopsis:</p> <p>受访者钟表店每年的休息日以及原因。如今在钟表公会所担任的职位。描述起初公会委员欲把缴交月费的会员资格取消，重新归纳为永久会员时，他反对的原因。加入公会所抱着的心态。为何近期许多人想加入钟表公会成为会员。</p>	
Track: C15010_0012	Time frame: 00:00:00 - 00:10:00
<p>Synopsis:</p> <p>继续描述近期许多人想加入钟表公会的原因。如何成为公会的会员。公会的会员制如此严谨的原因。感叹如果不是为了继承家业，或许人生道路会不同。后悔没有在学业上深造。</p>	
Track: C15010_0012	Time frame: 00:10:00 - 00:19:58
<p>Synopsis:</p> <p>解释如今从事批发生意所面对的问题。提出有关同行所面对的难题的例子。继续解释批发生意所面对的问题。如何解决这些问题。</p>	
Track: C15010_0012	Time frame: 00:19:58 - 00:31:03
<p>Synopsis:</p> <p>认为未来钟表店只能专注于维修，无法与网上购物网竞争进行钟表买卖。描述曾经遇过佩戴智能手表的顾客。对有兴趣从事钟表业的后辈的劝告。</p>	

Track: C15010_0013	Time frame: 00:00:00 - 00:10:00
<p>Synopsis:</p> <p>到正规钟表学院学习与跟从师傅学习的不同之处。解释编号 0001 照片中店铺所在的位置。提及父亲在檳榔律的店铺收了第一位学徒。描述编号 0004 照片中的印度人。小时候喜欢到新街店铺去的原因。</p>	
Track: C15010_0013	Time frame: 00:10:00 - 00:20:00
<p>Synopsis:</p> <p>描述在编号 0010 照片中，爸爸的第一位学徒。父亲把每一个手表都装上盒子的原因。描述编号 0056 中照片里的人。描述在编号 0055 照片中，店门前的竹帘。解释为何把原本设在店前的广告牌拆下。阐述店铺合租者在 1997 年停止营业的原因。</p>	
Track: C15010_0013	Time frame: 00:20:00 - 00:29:20
<p>Synopsis:</p> <p>继续阐述原店铺合租者停止营业的原因。描述曾经在缴交租金上所面对的问题以及解决方式。屋租统制法令废除以后，租金的涨幅。解释为何以往的钟表店使用“鏢”字，而不是“表”。</p>	

Mr Siew Ah Tak

(1948)

Accession number: C15010

Track Number: C15010_0001, C15010_0002, C15010_0003, C15010_0004, C15010_0005, C15010_0006, C15010_0007, C15010_0008, C15010_0009, C15010_0010, C15010_0011, C15010_0012, C15010_0013

Duration: 06:52:18

Language/Dialect: Si Hui/Chinese

Track: C15010_0001	Time frame: 00:00:00 - 00:09:57
<p>Synopsis:</p> <p>Born in Penang in 1948. Backgrounds of the family members. His father's occupations after coming to Nanyang at 27 years old. How his father stepped into the clock and watch industry. His father started his own business in Penang Road in 1942. Location of the Penang Road shop.</p>	
Track: C15010_0001	Time frame: 00:09:57 - 00:19:57
<p>Synopsis:</p> <p>Other tenants who operated different businesses in the same shop. Reason of his rare visit to the Penang Road shop when he was young. His educational background. Explained the reason of the split of Li Tek Primary School into A, B and C branches. Intended to further studies in Taiwan after graduating from Chung Ling High School in 1967 but decided to stay back to help with his father's clock and watch business. How he felt upon entering the business.</p>	
Track: C15010_0001	Time frame: 00:19:57 - 00:31:03
<p>Synopsis:</p> <p>Described the location of his father's shop when he first joined the clock and watch industry in 1968. The reason of the shop moving from Penang Road to Campbell Street in 1957. Described the happening Campbell Street during the free port era. Described the structure and building materials of the shop on Campbell Street. Mentioned renovation work in the shop in 1985.</p>	

Track: C15010_0002	Time frame: 00:00:00 - 00:09:57
<p>Synopsis:</p> <p>Continued with renovation work in the shop on Campbell Street. Described the ex-tenant of the shop. The meaning of the name of the shop. Elaborated changes made to the doors installed. Interesting occurrence around 1960, in which they had different opinions with the other shop tenant regarding the new shop door installed and as a result, one side of the door installed was made of iron bars whereas the other side remained to be wooden.</p>	
Track: C15010_0002	Time frame: 00:09:57 - 00:20:05
<p>Synopsis:</p> <p>Explained the reason of the reluctance of the neighbouring goldsmith shop to install an iron bar door. Described his senior (his father's apprentice) who taught him watch repairing skills. Described in details about the learning processes.</p>	
Track: C15010_0002	Time frame: 00:20:05 - 00:31:03
<p>Synopsis:</p> <p>Explained the importance of basic skill training in watch repairing. Continued with the details of the learning procedures. Shared what he had learned about watch repairing. Described how to make matching springs when ready-made ones are not available.</p>	
Track: C15010_0003	Time frame: 00:00:00 - 00:10:00
<p>Synopsis:</p> <p>Explained the reason of decrease in watch repairing work in a later time. The past and present ways of dealing with a broken clock spring. Other ways of learning clock and watch repairing skills. Deemed the hardest part to master in watch repairing is to change the calibre. Explained how a clock works accurately. How to change the calibre of a clock. How to know if a clock is in proper alignment.</p>	
Track: C15010_0003	Time frame: 00:10:00 - 00:20:02
<p>Synopsis:</p> <p>How to adjust the clock and watch alignment. Comparison of watch repairing methods used in Sweden and those used here. His salary and feelings as an apprentice. Elaborated on the daily routine as an apprentice.</p>	

Track: C15010_0003	Time frame: 00:20:02 - 00:31:03
<p>Synopsis:</p> <p>Believed that approximately ten years is needed for one to learn the repairing skills from the beginning until he or she is able to work independently. Described the apprentices he received when the business was taken over by his brother and him. Details on the watch spare parts wholesaling business, including how he started, the reason for doing so and the customers.</p>	
Track: C15010_0004	Time frame: 00:00:00 - 00:09:58
<p>Synopsis:</p> <p>Described going to supermarkets to collect watches that needed to be repaired, and passed them over to his shop's employees. The names of the supermarkets. Furniture arrangement in the shop. Mentioned that there were 7 people working in the shop during the golden era. Explained his decision in the 1980s of staying in the shop to sell spare parts instead of going out to look for customers. Described the first supermarket in Penang. Mentioned the number of clock and watch shops on Campbell Street during the golden era. Number of spare parts in a watch.</p>	
Track: C15010_0004	Time frame: 00:09:58 - 00:20:00
<p>Synopsis:</p> <p>Introduced some of the spare parts for a watch. The best-selling clock and watch spare parts. The causes of damage of a caliber. Described in details about the timegrapher bought around 1970. Introduced the tweezers used in clock and watch repairing.</p>	
Track: C15010_0004	Time frame: 00:20:00 - 00:30:00
<p>Synopsis:</p> <p>Continued to introduce the tweezers used in clock and watch repairing. Explained the method to open an oyster case Rolex watch. Explained the other method to open the watch case using a pump. Described that he once received a Longines watch which needed a special tool to open, and he advised the owner to send it back to its original factory. Differences between a mechanical watch and an automatic watch.</p>	

Track: C15010_0004	Time frame: 00:30:00 - 00:37:02
<p>Synopsis:</p> <p>Explained why the mechanical watch had a lower accuracy. The pros and cons between a mechanical watch and an automatic watch. Described the function and degree of a magnifier. Leisure activities during the rest days.</p>	
Track: C15010_0005	Time frame: 00:00:00 - 00:10:00
<p>Synopsis:</p> <p>Described the golden era of the clock and watch industry in the 70's to 90's. The happening atmosphere on Campbell Street. Mentioned many of the foreign goods stores co-existed with a clock and watch shop within a shop unit, which was quite different from what was seen in Seberang Perai and the northern part of Peninsular Malaysia. The tastes of the watch customers in the 70's to 90's. Described in around 1970, when the business was at its peak, they had to order stocks much earlier, and even had to queue up with a number given when doing purchase. Their intention to set up a branch at Komtar but was unsuccessful and why. Mentioned the co-tenant of their Campbell Street shop who operated a goldsmith business.</p>	
Track: C15010_0005	Time frame: 00:10:00 - 00:19:56
<p>Synopsis:</p> <p>Continued with description of the co-tenant. The rent of the shop when his father first rented it in 1957. The increment of the shop rental. The Japanese watches sold in the shop. When was the Seiko watch became popular. Swedish watches sold in the shop. Compared the selling prices of Japanese and Swedish watches. Described how the Japanese watches managed to grab a market share in the clock and watch industry.</p>	
Track: C15010_0005	Time frame: 00:19:56 - 00:31:03
<p>Synopsis:</p> <p>Continued to explain how the Japanese watches managed to grab a market share in the clock and watch industry. Why was the Swedish watch more expensive. The respective strengths of the Japanese and Swedish watches. Factors that impacted the operation of mechanical watch and how to adjust its accuracy. Changes in the components of an electronic watch.</p>	

Track: C15010_0006	Time frame: 00:00:00 - 00:09:59
<p>Synopsis:</p> <p>How the quartz impacted the accuracy of a watch. The selling price of the quartz watch when it was first introduced. His choice of watch to wear and why. Introduced the Soviet Union watch. Features of the Soviet Union watch. Features of the German watch.</p>	
Track: C15010_0006	Time frame: 00:09:59 - 00:20:02
<p>Synopsis:</p> <p>The difference in price between Japanese and German clocks. Features of German clocks. The price of German clocks. Talked about the German clock he used at home. Why anti-magnetic tool was needed in repairing mechanical watches. Maintenance of mechanical watches.</p>	
Track: C15010_0006	Time frame: 00:20:02 - 00:31:03
<p>Synopsis:</p> <p>Elaborated on why maintenance was needed for mechanical watches. Regretted that many people did not know how to maintain their watches and would only come to fix it when it was broken. Described how the nail grinding technique learnt as an apprentice could be applied to the mechanical watch repairing work. The types of oil used on mechanical watches. How to decide which one to use.</p>	
Track: C15010_0007	Time frame: 00:00:00 - 00:09:58
<p>Synopsis:</p> <p>Why it was not advisable to put too much oil during the oil change. How to discover if there was too much oil added. Why was spare parts changing a better solution than welding. Description of how to lengthen the bracelet of a Patek Philippe watch passed down from his father. The charges of oil change service when he first started in this industry. The reason of the increase in the charges of oil change service.</p>	

Track: C15010_0007	Time frame: 00:09:58 - 00:19:58
<p>Synopsis:</p> <p>Explanation on why he felt the clock and watch industry would gradually decline. Advised the young generation who would like to venture into the clock and watch industry to develop internationally. The past and present charges of watch repairing. The customers' mentality. Described about collecting watches that were needed to be repaired from the supermarkets during the golden era of the clock and watch industry.</p>	
Track: C15010_0007	Time frame: 00:19:58 - 00:31:03
<p>Synopsis:</p> <p>The common problems for most of the mechanical watches in the 60' and 70'. Things to note in the spare parts wholesaling. Described the high profit margins of the spare parts wholesaling. The reason of his involvement in the spare parts wholesaling. Steps taken when he first started. Why trading in cash was chosen instead of trading on credit terms in the spare parts business.</p>	
Track: C15010_0008	Time frame: 00:00:00 - 00:10:04
<p>Synopsis:</p> <p>Described the catalogue used in the spare parts business. Mentioned an incident which he asked for a friend's help to purchase certain spare parts from Singapore, but the friend mistakenly bought the wrong spare parts, and they had been left unused until today. Described facing the the problem of Seiko spare parts shortage and how he dealt directly with its general manager in Singapore to solve the problem. The differences between granulated glue and flaky glue.</p>	
Track: C15010_0008	Time frame: 00:10:04 - 00:19:58
<p>Synopsis:</p> <p>Mentioned that each clock and watch brand had their exclusive spare parts, thus it was impossible to substitute the spare parts from other brands. The customers of spare parts wholesaling. Described the busy Fridays and why was it so. Deemed that good memory was needed in the spare parts wholesaling. Mentioned the first supermarket in Penang, the Pulau Pinang Supermarket.</p>	

Track: C15010_0008	Time frame: 00:19:58 - 00:31:03
<p>Synopsis:</p> <p>Described the good business in the Pulau Pinang Supermarket. Compared the pricing system used by the supermarket's watch department with that used by the clock and watch shops. Men's and women's habits in buying a watch. Shared about his own pricing system. Described a foreigner who came to buy an alarm clock at his shop. How to decide the warranty duration. Described a weird situation happened in 1981 that when the import duty of watches was exempted, the original branded watches were released to the market at cheap prices.</p>	
Track: C15010_0009	Time frame: 00:00:00 - 00:10:00
<p>Synopsis:</p> <p>Continued to describe the weird situation in which the original branded watches were released to the market at cheap prices. How to reduce the impact brought by the cheap original watches in the market. Praised the way Seiko company handled with the "parasite" watches.</p>	
Track: C15010_0009	Time frame: 00:10:00 - 00:20:05
<p>Synopsis:</p> <p>His assumption of why clocks and watches were exempted from duty again in 1981 though the free port status had been revoked. The preferences of most customers nowadays. Comparison of children's attitude in the 70 - 90's and that in the present when they were brought along to buy watches by their parents. Mentioned that the most advanced watch during the golden era was the stopwatch. Described some old customers who began patronizing his shop since his father's time until now.</p>	
Track: C15010_0009	Time frame: 00:20:05 - 00:30:01
<p>Synopsis:</p> <p>Described how did his father and the old customers knew each other. During the golden era, many people mastered the Thai language because of the Thai tourists. Languages used to communicate with the local customers. How to compete with other clock and watch shops. Why watch shops rarely provided repairing services during the golden era. The difference of his shop with those that only sold watches but did not provide repairing services.</p>	

Track: C15010_0009	Time frame: 00:30:01 - 00:35:09
<p>Synopsis:</p> <p>Described some customers' preference on the watch which was unique and the only one of its kind. Described in details about a Hong Kong businessman who managed to build up the 25 Hours brand.</p>	
Track: C15010_0010	Time frame: 00:00:00 - 00:10:00
<p>Synopsis:</p> <p>Deemed the decline of the clock and watch industry began in 2000. Described Campbell Street after its decline. The current amount of clock and watch shops on Campbell Street. The change in the type of customers in Campbell Street. Adjustment made to his business. His current daily routine.</p>	
Track: C15010_0010	Time frame: 00:10:00 - 00:20:00
<p>Synopsis:</p> <p>Continued with the description on his current daily routine. Talked about some of the young generation's mentality on watch purchasing nowadays. Why he still kept the mechanical watches when they were slowly replaced by the digital watches. The pros of digital watch as compared to the mechanical watch.</p>	
Track: C15010_0010	Time frame: 00:20:00 - 00:31:03
<p>Synopsis:</p> <p>Explained why digital watches were cheaper. Described the mentality of the customers, and how to charge according to the price of the watch. Why the spare parts would be more and more expensive.</p>	
Track: C15010_0011	Time frame: 00:00:0 - 00:10:00
<p>Synopsis:</p> <p>Described receiving a Patek Philippe watch 20 years ago. The year he joined Penang Watch Dealer Association. Comparison in the membership criteria when he first joined and now. Described the Third Asian Horological Trade and Industry Promotion Conference. Mentioned the shrinking of watchmakers in our country nowadays, and steps taken by some of the clock and watch companies to curb the problem.</p>	

Track: C15010_0011	Time frame: 00:10:00 - 00:20:00
<p>Synopsis:</p> <p>Continued with description of the Third Asian Horological Trade and Industry Promotion Conference. Activities of the Penang Watch Dealer Association in the early stage of its establishment. The past and present locations of the Association. The income of the Association. Described the Association secretary who worked from young till old. Mentioned the celebration of Master's Birthday on April 8 by the Association in the early days; why it was discontinued.</p>	
Track: C15010_0011	Time frame: 00:20:00 - 00:31:03
<p>Synopsis:</p> <p>The annual rest days of his shop and the reasons. His current position in the Association. Described his objection to the proposal of cancelling the membership of monthly fees members and converted them to permanent members. The reason of his objection. His attitude towards joining the Association. Why many people expressed their interest in joining the Association recently.</p>	
Track: C15010_0012	Time frame: 00:00:00 - 00:10:00
<p>Synopsis:</p> <p>Continued in describing the reason of many people expressing their interest to join the Association. How to join as a member of the Association. Why strict rule was implemented in recruiting members. Sighed that the path he took might be different if not because of the need to inherit his family business. Regretted not to have received higher education.</p>	
Track: C15010_0012	Time frame: 00:10:00 - 00:19:58
<p>Synopsis:</p> <p>Explained the problems faced by wholesaling business nowadays. Mentioned an example of problem faced by a wholesaler in the same industry. Continued in describing the problems faced by the wholesaling business. How to solve these problems.</p>	

Track: C15010_0012	Time frame: 00:19:58 - 00:31:03
<p>Synopsis:</p> <p>Believed that the future of clock and watch shop is to focus on repairing services instead of trying to compete with online sellers. Described coming across a customer wearing a smart watch. His advice to the younger generation who are interested in the clock and watch industry.</p>	
Track: C15010_0013	Time frame: 00:00:00 - 00:10:00
<p>Synopsis:</p> <p>The difference between learning the clock and watch repairing skills from a master and learning them from a proper institution. Explained the shop location in photo number 0001. Mentioned his father taking the first apprentice at the shop on Penang Road. Described the Indian in the photo number 0004. Why he liked going to the Campbell Street shop.</p>	
Track: C15010_0013	Time frame: 00:10:00 - 00:20:00
<p>Synopsis:</p> <p>Described his father's first apprentice in photo number 0010. Why there were boxes for each watch. Described the person spotted in photo number 0056. Described the bamboo curtain seen on photo number 0055. Explained taking down the advertising board installed in front of the shop. Elaborated why the co-tenant of the shop ended his business in 1997.</p>	
Track: C15010_0013	Time frame: 00:20:00 - 00:29:20
<p>Synopsis:</p> <p>Continued in elaborating why the co-tenant of the shop ended his business. Described facing problem when paying for the rent and how he handled it. The increment of rent after the lifting of the Rent Control Act. Explained the different wording used for the word "watch" in Chinese in the past.</p>	