

Mr Mustafa Ali R. Jumabhoy

(1929)

Accession number: T15009

Track Number: T15009_0001, T15009_0002, T15009_0003, T15009_0004, T15009_0005,
T15009_0006, T15009_0007, T15009_0008, T15009_0009, T15009_0010,
T15009_0011, T15009_0012, T15009_0013, T15009_0014, T15009_0015,
T15009_0016, T15009_0017, T15009_0018, T15009_0019, T15009_0020,
T15009_0021, T15009_0022

Duration: 10:18:34

Language/Dialect: English

Track: T15009_0001	Time frame: 00:00:00 - 00:10:37
<p>Synopsis: Explained composition of his name. Born in Singapore in December 1929. Languages spoken. His religion. Described his family origin.</p>	
Track: T15009_0001	Time frame: 00:10:37 - 00:20:34
<p>Synopsis: Places to perform prayers. Family members. Described education background. Explained about the original nature of his family business. His involvement in the family business when he was studying in United States. Mentioned that the family business was later expended to passenger service.</p>	
Track: T15009_0001	Time frame: 00:20:34 - 00:31:03
<p>Synopsis: Explained the origin of his family name "Jumabhoy". Described sago flour delivery to their warehouse in Singapore. How the Chinese labourers' wages were paid. Types of goods being shipped and their destinations.</p>	
Track: T15009_0002	Time frame: 00:00:00 - 00:10:07
<p>Synopsis: Described his education and career choice. Came to Penang in 1957 with his wife. Reason of his coming. Transportation used to travel to Penang.</p>	
Track: T15009_0002	Time frame: 00:10:07 - 00:20:15
<p>Synopsis: Transportation available in Penang when he first came to the state. Described scene at Little India. His fist impression on Penang.</p>	

Track: T15009_0002	Time frame: 00:20:15 - 00:30:30
Synopsis: Continued with his first impression on Penang. Reason of his coming to Penang. Procedures for sending passengers to Penang from Madras. Described about how he managed to purchase the 39 Green Hall property.	
Track: T15009_0002	Time frame: 00:30:30 - 00:38:18
Synopsis: Mentioned starting his business at Hoping Building located in Light Street. Described introducing advance booking to the passenger service provided. Nature of his business.	
Track: T15009_0003	Time frame: 00:00:00 - 00:10:58
Synopsis: Described in details about the history of his family business. Mentioned legal firms who helped them in the company registration. The business locations.	
Track: T15009_0003	Time frame: 00:10:58 - 00:20:00
Synopsis: Described advance booking for passenger service. The reason of choosing Hoping Building in Light Street as their first business location. Mentioned purchasing the Green Hall building in 1960. Renovations made to the Green Hall building. Described the Hoping Restaurant located in Hoping Building.	
Track: T15009_0003	Time frame: 00:20:00 - 00:31:03
Synopsis: His connection with the Hoping Restaurant. Explained why the Chinese in the early days preferred Brandy over Whisky. Food sold in the Hoping Restaurant. Rental and renovations done to the office at Hoping Building. Furniture in the office.	
Track: T15009_0004	Time frame: 00:00:00 - 00:10:30
Synopsis: Exterior of the Hoping Building. Building materials. The staff's salaries. Described how he spent his pocket money during schooling years.	
Track: T15009_0004	Time frame: 00:10:30 - 00:20:51
Synopsis: Layout of the Hoping Restaurant. Detailed description about a car accident in 1996 involving his wife in the Hoping Building compound. How were the customers notified about the set-up of their Penang office.	

Track: T15009_0004	Time frame: 00:20:51 - 00:31:03
Synopsis: Renovation work done in the Hoping Building office. Tools and equipment in the office. The office layout. Mentioned procedures in processing the passenger list.	
Track: T15009_0005	Time frame: 00:00:00 - 00:10:01
Synopsis: Ritual performed when moving into the Hoping Building office. Ritual performed on the first day of the new year. Moving to 39 Green Hall in 1960. Reason of doing so.	
Track: T15009_0005	Time frame: 00:10:01 - 00:13:14
Synopsis: The sanitation system in Hoping Building. The exterior of Hoping Building.	
Track: T15009_0006	Time frame: 00:00:00 - 00:10:17
Synopsis: Bought 39 Green Hall in 1960. How he managed to purchase it. Renovation made in the Green Hall building. Maintenance of the building. Building materials of the Green Hall building.	
Track: T15009_0006	Time frame: 00:10:17 - 00:20:14
Synopsis: Continued describing building materials in details and why they were good. Space arrangement in the office.	
Track: T15009_0006	Time frame: 00:20:14 - 00:33:06
Synopsis: Continued with space arrangement in the office. Places for recreational activities when staying in Green Hall. His feelings when moving into Green Hall. Space arrangement in Green Hall.	
Track: T15009_0007	Time frame: 00:00:00 - 00:10:04
Synopsis: Described the history of his family business, about how they started off and the business expansion. Moved out from Green Hall in 1983. Their main business at that time.	
Track: T15009_0007	Time frame: 00:10:04 - 00:19:59
Synopsis: Elaborated on the reason of moving out from Green Hall to Bishop Street. The staff's feelings when shifting to Bishop Street. Mentioned the presence of state exco member for tourism in the official opening of the Bishop Street office.	
Track: T15009_0007	Time frame: 00:19:59 - 00:31:03
Synopsis: Described the Bishop Street office opening ceremony. Described guests invited to the ceremony. Food and beverages served during the ceremony.	

Track: T15009_0008	Time frame: 00:00:00 - 00:10:22
<p>Synopsis:</p> <p>Space arrangement made for the office opening ceremony. The piling material used in Bishop Street and why. Prayers performed when moving into Bishop Street. Food served during the opening ceremony. The building layout.</p>	
Track: T15009_0008	Time frame: 00:10:22 - 00:20:46
<p>Synopsis:</p> <p>Continued with the building layout. Office equipment. Explained the change in working method when becoming the International Air Transport Association (IATA) agent. Space arrangement in the Bishop Street building. Where the office furniture came from.</p>	
Track: T15009_0008	Time frame: 00:20:46 - 00:31:03
<p>Synopsis:</p> <p>Described how he managed to purchase 82 Bishop Street building. Reason for constructing a five storey building at 82 Bishop Street. Contractor engaged. Described construction requirements for safety purposes by the authority.</p>	
Track: T15009_0009	Time frame: 00:00:00 - 00:10:33
<p>Synopsis:</p> <p>Continued describing construction requirements for safety purposes by the authority. The reason of selling off the Bishop Street building. His feelings about selling off 82 and 84 Bishop Street buildings.</p>	
Track: T15009_0010	Time frame: 00:00:00 - 00:09:59
<p>Synopsis:</p> <p>The condition of 84 Bishop Street building when he first bought it. Repairs made to the building. Mentioned that the property in Bishop Street was first rented out then only sold off. How he first intended to buy 80 Bishop Street but was turned down because of his skin colour. His feelings about the rejection. Renovation carried out at 84 Bishop Street.</p>	
Track: T15009_0010	Time frame: 00:09:59 - 00:20:03
<p>Synopsis:</p> <p>Described job scope of a shipping agent. Described types of goods shipped.</p>	
Track: T15009_0010	Time frame: 00:20:03 - 00:31:03
<p>Synopsis:</p> <p>Described rubber. Described ports in Malaysia, including types of products that were usually exported from these ports and differences amongst them. Mentioned that Penang was once an important landing point for tuna. Why were the landing of tunas dropped sharply.</p>	

Track: T15009_0011	Time frame: 00:00:00 - 00:11:08
Synopsis: Described the export of tin ingots. Explained why he relinquished their position as the shipping agencies.	
Track: T15009_0011	Time frame: 00:11:08 - 00:20:17
Synopsis: Described fruits shipping. Explained why were a lot of Indians joining foreign international shipping line in the past, and why it decreased now.	
Track: T15009_0011	Time frame: 00:20:17 - 00:31:03
Synopsis: Mentioned categories of ships handled. Described an accident happened during onion shipping from Madras and Nagapattinam to Penang, in which three people died because of methane gas poisoning. Described items being shipped to Madras and Europe, including vehicles and donations to Sai Baba. Other goods that were exported from Penang.	
Track: T15009_0012	Time frame: 00:00:00 - 00:10:19
Synopsis: Continued with other goods that were being exported from Penang. Standard operating procedure in shipping. Described the scenes when passenger vessels called at Penang. The reason of many medical students studied in India.	
Track: T1500_0012	Time frame: 00:10:19 - 00:21:07
Synopsis: Compared the nationalities of passengers then and now going to and coming from India. Mentioned the main destination on arrival in Penang. Described about handling arrogant American passengers. Daily work routine.	
Track: T15009_0012	Time frame: 00:21:07 - 00:31:03
Synopsis: Continued with daily work routine. Standard operating procedures when ships docked at Penang. His role in canvassing cargos for his ships. Documents and procedures involved.	
Track: T15009_0013	Time frame: 00:00:00 - 00:10:23
Synopsis: Continued with the documents and procedures involved in shipping. Important things to note being a shipping agent. Described their work before the ship's arrival.	
Track: T15009_0013	Time frame: 00:10:23 - 00:16:34
Synopsis: Described the importance of ships to be arriving on time. The working procedures in receiving ships docked, and different roles played by workers in different positions.	

Track: T15009_0014	Time frame: 00:00:00 - 00:10:17
Synopsis: Described in details about work routine during the ship's departure. Mentioned that pilots were all Europeans in the early days but their roles were slowly taken over by local pilots.	
Track: T15009_0014	Time frame: 00:10:17 - 00:20:14
Synopsis: Described his impression on the local pilots. Their feelings as shipping agent during the arrival and departure of ships. Things to note during a ship's arrival.	
Track: T15009_0014	Time frame: 00:20:14 - 00:31:03
Synopsis: Continued describing things to note during a ship's arrival. Places for goods discharging based on types of goods carried on the ships. Mentioned the die-off of lightering trade in Penang. Things to note during the departure of a cargo ship.	
Track: T15009_0015	Time frame: 00:00:00 - 00:10:13
Synopsis: Mentioned the reason of Penang being very competitive in the supply of water. Described documents and procedures in dealing with the Penang port commission. Standard operating procedures during a cargo ship arrival.	
Track: T15009_0015	Time frame: 00:10:13 - 00:20:16
Synopsis: Information provided to the ship owner before the departure of a ship. Mentioned Penang was the cheapest trade port as compared to Port Klang and Singapore. Described the first passenger vessel employed by the Indian shipment companies. Arriving time of the passenger vessel. Procedures performed by the authorities before passengers were discharged.	
Track: T15009_0015	Time frame: 00:20:16 - 00:31:03
Synopsis: Elaborated on the embarking and disembarking of passengers.	
Track: T15009_0016	Time frame: 00:00:00 - 00:10:00
Synopsis: Described in details about the embarkation of passengers. Described reserving some seats for last minute passengers. Time for embarkation. Stressed on the importance of not exceeding the ship's carrying capacity.	

Track: T15009_0016	Time frame: 00:10:00 - 00:21:38
<p>Synopsis:</p> <p>The ship's carrying capacity. What would happen if they exceeded the ship's carrying capacity. Precaution taken to avoid exceeding carrying capacity. Compared the Jaladurga and the Jalagopal ships. Described relationships between some customers, the ship captain and some other crew members.</p>	
Track: T15009_0016	Time frame: 00:21:38 - 00:31:03
<p>Synopsis:</p> <p>His relationship with the ship captain and chief engineer. Described naming of ships. Shipping companies. Described names of ships and routes serviced.</p>	
Track: T15009_0017	Time frame: 00:00:00 - 00:10:11
<p>Synopsis:</p> <p>Described in details about receiving Indian parliamentarians who came to observe the conditions of ship service provided. Described a weird suggestion by one of the Indian parliamentarians.</p>	
Track: T15009_0017	Time frame: 00:10:11 - 00:20:46
<p>Synopsis:</p> <p>Explained why such weird suggestion was made by the Indian parliamentarian. Described during one of the trips, the Indian delegation requested to be driven down to Singapore to meet the Indian Prime Minister Indira Gandhi. His whereabouts during the methane gas poisoning accident and how he felt about it. Usual practice to prevent occurrence of similar accidents.</p>	
Track: T15009_0017	Time frame: 00:20:46 - 00:31:03
<p>Synopsis:</p> <p>Described his feelings on the accident. Mentioned giving contribution for the cremation after the incident. Described about a fire happened on the Chidambaram ship.</p>	
Track: T15009_0018	Time frame: 00:00:00 - 00:10:38
<p>Synopsis:</p> <p>Described what they did as the travel agent after the fire. His feelings about the fire. Described his daily routine.</p>	
Track: T15009_0018	Time frame: 00:10:38 - 00:14:15
<p>Synopsis:</p> <p>Described his work routine.</p>	
Track: T15009_0019	Time frame: 00:00:00 - 00:10:20
<p>Synopsis:</p> <p>Explained in details about his work and why he did not have fixed off days.</p>	

Track: T15009_0019	Time frame: 00:10:20 - 00:20:34
Synopsis: Continued explaining his work in details. Mentioned rate of commission received on the cargos.	
Track: T15009_0019	Time frame: 00:20:34 - 00:31:03
Synopsis: Their feelings when a vessel sailed without delay. Described how a ship owner made up the profit and loss. Places to relax during slack days. Mentioned going only for vacation when educational tours were given by the airlines company.	
Track: T15009_0020	Time frame: 00:00:00 - 00:10:06
Synopsis: Mentioned that his wife and he were the only signatories for bill of lading. Described job related vaccination. Precaution taken to prevent rats from climbing on board. Why was Swettenham Pier having rat infestation.	
Track: T15009_0020	Time frame: 00:10:06 - 00:20:20
Synopsis: Described the lack of proper passenger terminal at Swettenham Pier. Described strategic location of Swettenham Pier. Described working attitude of the authorities involved in shipping.	
Track: T15009_0020	Time frame: 00:20:20 - 00:31:03
Synopsis: Mentioned hosting functions occasionally. Described about becoming new agents and reactions from other shipping companies whom they were representing.	
Track: T15009_0021	Time frame: 00:00:00 - 00:10:03
Synopsis: Described how they helped to coordinate between the port commission and the shipping companies to meet each other's needs. Why was adding and changing of agencies not something common. Mentioned there were companies who would cater for crew changes in Penang.	
Track: T15009_0021	Time frame: 00:10:03 - 00:20:41
Synopsis: Described why he gave up both shipping and airline agencies services. Shared his satisfaction being a shipping agent. His personal reflection on life.	

Track: T15009_0021	Time frame: 00:20:41 - 00:31:03
<p>Synopsis:</p> <p>Described his satisfaction being involved in the growth of Penang. Described his involvement in promoting Indian culture in Penang. Mentioned the schools his boys went to. Mentioned suggestions made to the government when they presented the Little India concept.</p>	
Track: T15009_0022	Time frame: 00:00:00 - 00:10:13
<p>Synopsis:</p> <p>Described why such suggestions were made when they presented the Little India concept. His suggestion on the traffic control. His observation of changes in George Town.</p>	
Track: T15009_0022	Time frame: 00:10:13 - 00:20:14
<p>Synopsis:</p> <p>His suggestion to the state government. Expressed his disappointment on the pace of change in George Town. Suggestion made to the local councillors. His anticipation about the future of George Town.</p>	
Track: T15009_0022	Time frame: 00:20:14 - 00:26:49
<p>Synopsis:</p> <p>Suggestion to the government for the betterment of the country.</p>	

For external circulation. www.gtwhi.com.my. Dated 20 April 2023.